



## Coping with Difficult People

### The Proven-Effective Battle Plan That Has Helped Millions Deal with the Troublemakers in Their Lives at Home and at Work

Bosses, friends, family members, they've made your life hell -- until now! Based on fourteen years of research and observation, Dr. Robert Bramson's proven-effective techniques are guaranteed to help you right the balance and take charge of your life. Learn how to: Stand up to anyone -- without fighting. Blunt a sniper's attack. Get a clam to talk. Cut off a Sherman tank at the pass. Manage bulldozers. Get stallers off the dime. Move a complainer into a problem-solving mode. Learn the six basic steps that allow you to cope with just about anyone. Reclaim the power the rightfully belongs to you in any relationship! (0440202019)

Language: en

Pages(s): 242

Publisher(s): [Dell](http://Dell)

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Ph.D.](http://Robert M. Bramson Ph.D.)

*published: 1988-09-01*

*pages: 242*

*language: en*

